

Sports Centre Membership Terms and Conditions

1. You must be 16 years or over to have a membership at the SCSC.
2. All memberships are on a direct debit basis only.
3. Couple memberships must have a bank account in joint names or reside at the same address to qualify.
4. Proof of age/ NUS card may be requested upon application
5. One month's written notice (by email or letter only) is required and accepted if you wish to cancel your membership.
6. Memberships can be frozen for appropriate reasons.
7. It is the responsibility of the member to ensure that all their correspondence (such as cancellation letters and change of personal details) reaches the Sports Centre or is updated on Resamania by the member.
8. No refunds will be made due to cancellations, lack of use or any other reason.
9. Upon signing up, you may wish to access our Wellness app whereby a qualified instructor can write you a prescribed programme and is accessible via your mobile device.
10. If you wish to use the Wellness key, a charge of £10 is applicable. £10 replacement charge applies if you require a new one.
11. Members must log each visit at the front desk in reception with a member of staff.
12. If a membership card is lost, stolen or damaged you must notify the Sports Centre immediately. A replacement fee will apply.
13. The Sports Centre reserves the right to amend the facilities programme.
14. Dishonestly giving incorrect information or misleading information will result in immediate cancellation of a Sports Centre Membership.
15. A membership joining fee is payable upon joining. If you cancel and choose to re-join at a later date you will be required to pay the membership joining fee again. This is not applicable to membership freezes.
16. Monthly payments will commence on the 2nd day of each month.
17. If payment cannot be collected on the 2nd of each month, a £15 fee will be applied.
18. Management reserve the right to refuse or withdraw memberships/Users of the facility if any person contravenes these terms and conditions, or the rules and regulations of the Sports Centre
19. Management reserve the right to revise and amend these terms and conditions at any time.
20. Management reserve the right to refuse entry or remove anyone from the premises at any time
21. By signing up as a member, you automatically agree to these terms and conditions.

OUR COMMITMENT TO YOU

22. We will respect your personal decisions, and allow you to make your own decisions about what exercise you can carry out. However, we ask you not to exercise beyond what you consider to be your own abilities.
23. We will make every reasonable effort to make sure that our equipment and facilities are in a safe condition for you to use and enjoy.
24. We will take all reasonable steps to make sure that our staff are qualified to the fitness industry standards as set out by the register of exercise professionals.
25. If you tell us that you have a disability which puts you at a substantial disadvantage in accessing our equipment and facilities, we will consider what adjustments, if any, are reasonable for us to make.
- 26.

YOUR COMMITMENT TO US

27. You should not exercise beyond your own abilities. If you know or are concerned that you have a medical condition which might interfere with you exercising safely, before you use our equipment and facilities you should get advice from a relevant medical professional and follow that advice.
 28. You should make yourself aware of any rules and instructions, including warning notices. Exercise carries its own risks. You should not carry out any activities which you have been told are not suitable for you.
 29. You should let us know immediately if you feel ill when using our equipment or facilities. Our staff members are not qualified doctors, but there will be a person available who has had first-aid training.
 30. If you have a disability, you must follow any reasonable instructions to allow you to exercise safely.
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MEMBERSHIP TERMS AND CONDITIONS

can also be found online on your membership account:

<https://sportscentre.sharnbrook.academy>

by clicking on “membership Login”

You have access to your membership details online.

When you became a member, you were sent an automatic email containing login and password reset link.

If you wish for this to be re-sent, please ask a member of staff.

Your online account will give you information such as:

- 1)Payment update and issues**
- 2) vital communication about the centre**
- 3) Opening hours**